



For more information about our services and areas of expertise contact us:

Tel: **0208 863 4355**

Email: info@harrowlawcentre.org.uk

or check out our website:

www.harrowlawcentre.org.uk

UNIVERSAL CREDIT: THINK THEY GOT THE DECISION WRONG? WE MIGHT BE ABLE TO HELP

Ask for a **Mandatory Reconsideration**, explain why you think they've got the decision wrong, by posting on **Journal**, by **phone**, via the **form** CRMR1 or by writing a **letter**

You have **1 month** to ask for a Mandatory Reconsideration
If you miss the deadline, you can still apply (as long as it is within 13 months) just explain what happened

If you think the new decision is still wrong you have **1 month** to request an **appeal**.

This will be looked at by an **independent tribunal**

We might be able to help you to appeal
Get in touch to find out