

# **Harrow Law Centre**

**"Menu" of services for children  
and young people**

The Lodge, 64 Pinner Road

Harrow, HA1 4HZ

[www.harrowlawcentre.org.uk](http://www.harrowlawcentre.org.uk)

0208 863 4355

[info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)



About us and What to Expect .....	1
Education and Care .....	3
Victims of Crime .....	4
Housing and Homelessness .....	5
Immigration and Asylum .....	6
Immigration Status and Exploitation.....	8
Welfare Benefits.....	9
Employment Law.....	10

We are a Registered Charity No 1134778  
and a company limited by Guarantee Registration No 07126773.  
We are members of the Law Centres Network and Advice UK.

## Who are we?

We are a team of lawyers and legal advisors who are passionate about helping people to stand up for their rights. We work mostly with people living in Harrow and Brent. We are managed by a group of local people on a voluntary basis who are the Directors and Trustees of the organisation.

## What does a Law Centre do?

A Law Centre is a non-profit making organisation and independent both from the local authority and government authorities. We are members of the Law Centres Network, which means we abide by certain rules for membership and hold the Lexcel Quality Mark for our services. The Lexcel Quality Mark is operated by the Law Society and ensures that certain standards are met. Advice is provided free at the point of delivery and priority is given to work that affects the most disadvantaged.

## What can we help with?

The situations identified in this "menu" are indicative of the types of situations when timely legal advice may be appropriate and relevant, it is not an exhaustive list.

## How can we help?

We help clients to understand their rights (advising) and stand up for our clients in negotiations or in court to protect their rights (legal representation).

## What to expect when accessing our services:

You will be seen by a qualified lawyer or an experienced adviser to see whether or not we can take your case on. We have the same services as those provided by a local solicitor or firm. However, we believe in working with individuals and groups to help you achieve resolution to the problem or issue that you are worried about. We are courteous and respectful, but we do operate within the law and may require you to provide necessary documents and expect you to attend any meeting/phone calls as required.

# **Feeling worried about...**

# **because...**

**Not being in school / not receiving educational support required**

- Education and Health Care Plan is not being implemented
- Can't get a place to complete a course of education or vocational training but can't get a place
- Have been excluded from school

**Not receiving appropriate care from social services**

- You are leaving or have left care
- You are receiving inadequate / no care
- You are receiving inadequate /no support for your disability

# **We might be able to help provide...**

- Information and advice about rights and procedures
- Advice and representation to communicate with relevant School / Authorities to help access education / special educational needs
- Advice and representation to communicate with local authorities / social services to help access relevant services

Contact us to make a referral

Tel: 0208 863 4355

Select option 6

Email: [info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)

## **Feeling worried about...**

## **because...**

**Victim of Crime, with English as a second language, unhappy about police behaviour**

- You want to report a crime but you are not being taken seriously by the police
- The Police aren't offering any victim support

**Victim of Crime, with English as a second language, who has been injured**

- You have been injured as a result of crime (mentally / physically) and don't know what to do

## **We might be able to help provide...**

- Information and advice about victims' rights and police responsibilities
- Advice and representation to make a complaint against the police, assist with urging the police to progress investigation and advice on Victims Right to Review
- Advice about criminal injuries compensation and where applicable, assistance with the application

Contact us to make a referral

Tel: 0208 863 4355

For Victims of Crime Ext. 4

Email: [info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)

## **Feeling worried about...**

**Losing your home**

**Housing conditions**

**Homelessness**

## **We might be able to help provide...**

- Advice directly to the you and / or your parents as appropriate.
- Information and advice about rights and procedures applicable.
- Legal advice and assistance to challenge evictions / landlord harassment / disrepair / poor housing conditions/ access homelessness help as appropriate.

## **because...**

- You might be kicked out by your parents
- Your landlord is intimidating or threatening to kick you and your family out
- Your parents aren't able to pay the rent anymore
- Your home is in such poor disrepair you can't sleep or do your homework, your asthma or health may be affected.
- You can't do homework or sleep properly because your home is so overcrowded
- You have to share a bedroom with several siblings/ siblings of opposite sex (over 10s)

Contact us to make a referral

Tel: 0208 863 4355

For Housing Ext. 1

Email: [info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)

## **Feeling worried about...**

## **because...**

### **EU citizen's rights after Brexit**

- You are worried about whether your family will be able to stay in the UK after the UK has left the EU.

### **Immigration status**

- You are separated from your parents (in care) and were born in the UK but never had leave to remain
- You are separated from your parents (in care) and have overstayed your leave to remain
- You need to apply for registration as a UK national
- You're unsure about whether you are a UK national

## **We might be able to help provide...**

- Advice and information about complex EU settled status applications
- Advice and assistance to separated children to make relevant applications to regularise their stay (on non-asylum grounds), including applying to register as a UK national if appropriate

Contact us to make a referral

Tel: 0208 863 4355

For Immigration Ext. 3

Email: [info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)

## **Feeling worried about...**

## **because...**

### **Asylum application / appeal**

- You are afraid to return to your home country because you are afraid of your family or the authorities or some other people
- You have told the authorities that you want to claim asylum but don't know what to do next

### **Precarious immigration status and domestic violence**

- You are afraid to leave a partner that is abusive or violent due to fears about your immigration status
- You witness abuse or violence towards a parent who is afraid to leave the abusive partner / family member due to fears about the consequences for your family's immigration status

## **We might be able to help provide...**

- Advice and information about rights and procedures
- Advice and representation for asylum applications / appeals
- Advice and representation about special immigration status and procedures available to victims of domestic violence or abuse
- Assistance to make relevant applications

Contact us to make a referral

Tel: 0208 863 4355

For Immigration Ext. 3

Email: [info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)

**Feeling worried  
about...**

**because...**

**Being exploited abroad or in  
the UK**

- You have been forced to work or held captive
- You have been forced to have sex in your country of origin, during your journey to the UK or since your arrival in the UK

**We might be able to help provide...**

- Advice and representation for victims to be recognised as a victim of trafficking and the implications for their immigration status / asylum application of trafficking and exploitation (and possibly complaints against the police if you have not been taken seriously)

Contact us to make a referral

Tel: 0208 863 4355

For Immigration Ext. 3

Email: [info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)

**Feeling worried  
about...**

**because...**

**Welfare benefits claims**

- You have claimed benefits for the first time and received a decision that you think is wrong
- You have helped your parents to claim benefits (e.g. acting as an interpreter) and feel worried about a decision to stop or reduce their benefits

**We might be able to help provide...**

- Advice and information about how to request a mandatory reconsideration
- Advice and representation to appeal a benefits decision.

Contact us to make a referral

Tel: 0208 863 4355

For Welfare Benefits Ext. 2

Email: [info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)

**Feeling worried  
about...**

**because...**

**Employment**

- Your workplace is discriminating against you
- Your boss has fired you unfairly
- Your training or apprenticeship has been unfairly interrupted or ended

**We might be able to help provide...**

- Advice and information about rights and relevant procedures
- Representation as appropriate before the Employment Tribunal

Contact us to make a referral

Tel: 0208 863 4355

For Employment Ext. 5

Email: [info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)

# What you can expect from us

- To be seen by a qualified lawyer or an experienced advisor
- To be treated courteously and with respect
- To be kept informed about the progress of your case
- To have things explained in a clear way that you understand
- Not to be charged for our services

HLC Caseworker:  
.....

Appointment:  
.....

Direct line:  
.....

Email:  
.....

# What we need from you

- To respond to our letters, emails and phone calls
- To attend any planned meetings
- To treat us with respect
- To provide us with the documents and information we need to advise you

Tel: 0208 863 4355

Email: [info@harrowlawcentre.org.uk](mailto:info@harrowlawcentre.org.uk)

